Health and Safety
Systems, Process and Services

"Protecting the organisation's stakeholders, reputation and performance from Health and Safety incidents, risks and policy breaches."

Executive Responsibility

Organisations and their executives have legal, regulatory and contractual obligations to safeguard the well-being of their staff and stakeholder groups with who they interact.

Meeting these obligations requires effective policies, processes, and systems to be operational that:

- Identify and mitigate potential risks
- Record and manage incidents
- Report management information
- Submit information to regulators
- Manage claims and legal cases

Failure to do so can have significant consequences, including:

- Injuries and loss of life
- Loss of reputation and trust
- Litigation, financial damages and penalties
- Closure of workplace locations
- Criminal and civil prosecutions of management

Having operated governance services for many years, Risk Avert has advanced software applications, a confidential call line and skilled staff that enable clients to achieve, demonstrate and maintain compliance with best practice health and safety standards.

Health and Safety System

The Risk Avert's Health and Safety solution supports the required end-to-end processes, including:

- Formulating and communicating policy
- Reporting of incidents and near misses
- Risk assessment and management
- Incident and claims management
- Document management
- Board and regulatory reporting

The system is an enterprise-level system with capabilities including:

- Multiple company structures and languages
- Incident assignment to locations, assets and projects
- Configurable functionality and validations
- Document management, workflow and alerting
- Multi-factor authentication and single-sign-on
- Integration with other systems and PowerBi
- SaaS or on-premise hosting

Policy Formulation and Communication

Risk Avert can provide template policy, processes, and systems documentation that allow changes to be implemented and communicated quickly. They can be customised and branded as required.

Incident and Near-miss Reporting

People can report incidents directly on the system or via a specialised call centre. The service can be embedded within the organisation's functions or provided independently. Processing data in real-time, users are guided through the reporting process with tailored questions designed to meet the organisation's needs.

Each incident can be analysed and classified to ensure the accuracy of the data, including:

- Location
- Asset (i.e. machine, product or vehicle)
- Injury sustained
- Cause
- Consequences
- Severity

Risk Averts workflow then helps document the actions, recommendations and outcomes. It also can manage complaints and claims connected to each incident.

Incident and Risk Assessment and Management

Health and Safety staff can assess, prioritise, classify, plan, investigate and document each risk and incident throughout its life cycle. Based on pre-defined workflow rules, the system immediately notifies appropriate staff by email or SMS when new issues are received or updated. The user can record and report:

- Actions, statuses, priorities
- Risk score and mitigations
- Claims, litigation and costs
- Outcomes and audits
- Interaction between users
- External documentation.

Working Side by Side with Internal Specialists

Risk Avert works closely to support our client's internal teams. Where organisations do not have specialist resources, Risk Avert can provide a broader spectrum of services, including approvals and reporting.

Information Quality

Risk Avert's system is highly configurable and allows clients to pre-define enterprise-level data used in collecting and reporting data, including:

- Subsidiary organisations
- Supplier, customer and competitor organisations
- Custom conflict of interest and risk forms
- Confidentiality and anonymity categories
- Notification and approval workflows
- Standardised forms and document libraries
- Locations and cost centres
- Case, incident and risk classifications

It can be integrated into other Risk Avert systems such as Whistleblowing, Project Portfolio Management and Claim Management. It also integrates with other Microsoft applications and databases.

Board and Executive Reporting

Template executive dashboards are available that users can customise to meet their needs. The dashboards show Incident Volumes and Classifications and allow drill-downs to the detailed data. Information can be sliced by:

- Status, categories and classifications
- Business risks and financial claims
- Companies, location types and locations
- Asset types and assets
- Reporter and approver

In addition to Dashboards, intuitive operational views and reports provide additional functionality to process cases, manage documents and configure workflows.

Data Protection and User Security

Risk Avert is ISO27001, ISO14001 and Cyber Essentials certified. It has also met system penetration tests against OWASP criteria. In summary, the system incorporates:

- Encryption of data
- Password complexity and protection methods
- Multi-factor and single-sign-on authentication
- Role-based-security
- Secure infrastructure based in the UK and Europe

Implementation and POCs

Risk Avert will build Proof of Concept solutions for potential clients for no charge until the solution becomes operational. This approach virtually removes all risks to the implementing organisation.

The Benefits

Risk Avert solutions protect an organisation's people, assets, performance and value. It detects risks, wrongdoing and negligent behaviours, meets compliance needs and mitigates the organisation and its decision-makers from regulatory penalties and criminal prosecutions.